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**HEWLETT PACKARD COMPANY**

Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

**PATENT APPLICATION**  
ATTORNEY DOCKET NO.10991814-1

**IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE**

**Inventor(s):** Claus Skaanning

**Confirmation No:** 4611

**Application No:** 09/388,891

**Examiner:** Arthur G. Evans

**Filing Date:** September 2, 1999

**Group Art Unit:** 2622

**SUBJECT:** AUTHORIZING TOOL FOR BAYESIAN NETWORK  
TROUBLESHOOTERS

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**COMMISSIONER FOR PATENTS**  
P.O. Box 1450  
Alexandria, VA 22313-1450

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Technology Center 2600

**Sir:**

**AMENDMENT A**

In response to the Office Action dated June 3, 2004, please amend the  
above-identified patent application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims that  
begins on page 7 of this paper.

**Remarks** begin on page 21 of this paper.